

ADDITIONAL INFORMATION

CLEVELANDS HOUSE SPA OFFERINGS

This year we are happy to announce many new additions to our existing Spa Offerings. In addition to Registered Massage Therapy and Aromatherapy Massage this year our guests will have the opportunity to experience many new and exciting sessions including Thai Massage, Hot Rock Massage, Tai Chi, and many Aesthetic Services including manicures, pedicures, body wraps, and facials. All appointments can be made through our Front Desk (ext. 0).

LOST AND FOUND

Host to over 500 guests each week, the Cleveland's House backlog of lost and found articles has grown considerably each year. This year all lost and found items will be kept until the Wednesday of the week after each check out. All unclaimed articles will be given to local charities on a weekly basis. Please contact our Front Desk to report any misplaced personal items.

GUEST ONLY DOCKING

As a registered guest of the resort our Terrace Suite Docks, located just below the Terrace Suites 300-305, are available for personal reservations. Reservations can be made through our front desk allowing our guests free parking and the convenience of a spot for their boats every time.

BOAT CRUISES AND RENTALS

Pontoon Cruises aboard the Remedy II will be offered throughout the week departing from the Main Dock. Please see your daily program for cruise times and descriptions. Canoes, paddleboats, kayaks, double kayaks and fishing boats are all available for rent from Tri-Lakes Boat Rentals located at the Main Dock. Tri-Lakes can be reached at ext. 449, and is open 9:00 a.m. - 6:00 p.m. Monday – Saturday for rentals.

DINING ROOM NOTES

In the interest of safety for you and our staff, we ask that you refrain from bringing strollers and carriages into the Dining Room. May we suggest that you use your child's car seat if you require seating other than the boosters or highchairs provided. Thank you for your cooperation in this matter. Please refrain from bringing tennis racquets or golf clubs into the Dining Room. These can be left in the lobby. If you have any special requests, i.e. boxed lunches or special occasion cakes (additional charge) please advise the Dining Room supervisor the night before. NOTE: We also request that an adult accompany all children under the age of 12 yrs. during meal hours.

GIFT CERTIFICATES

Are you looking for something unique to give as a gift for someone special this year? Please speak with our reservations department about arranging a gift certificate for any dollar amount or length of stay that you wish to give. A great gift idea for any occasion!

PRO SHOP

The pro shop is located down by the pool and tennis courts and is open 8:00 a.m. to 6:00 p.m. all week long. They are fully stocked to cater to your tennis and golf needs with equipment for rent or sale and clothing to outfit you. Mountain bike rentals are also available at the pro shop.

FITNESS CENTRE

Our fitness facility open from 6:00 a.m.- 9:00 p.m. is located below the Segwun Room. During meal times, we kindly ask that you do not allow your children to venture through the Fitness Centre alone. All of the equipment requires proper usage and attire and we ask that for their own safety children refrain from using the facilities.

TENNIS LESSONS

Clinics, private lessons, round robins and tournaments are available from our nationally rated tennis staff every day through out the week both day and night. We are here to "serve" your every need. Please inquire at the Pro Shop.

PERSONAL WATERCRAFT

While we do not rent or encourage the use of Personal Watercraft (SeaDoos, JetSkis, etc.) on our property, for those Guests who do bring their own, we ask you to please keep them moored at the Terrace Suite Docks and away from both beaches, where young children are swimming.

GIFT SHOP

Our gift shop, located across from the office, is open daily for your shopping pleasure. We offer a fine selection of gifts, souvenirs, clothing and crafts. Open Monday – Saturday from 9:30 a.m. to 12:30 p.m. and 1:30 p.m. to 5:00 p.m. and Sundays 9:30 a.m. – 12:30 p.m.

BABYSITTING

If you would like a private babysitter please contact the Front Desk before 5:00 p.m. to reserve a sitter for that evening. We ask that all babysitters be paid personally with a \$6/hour minimum charge.

POOL TOWELS

Hitting the pool or the beach? Stop by our Main Adult Pool and pick up your own big, fluffy pool towel. Towels can be checked out and returned each day or kept to the end of your stay. All towels must be returned at 6:00pm the day before check out. Failure to return the towels will result in a charge of \$20 to your account.

NO SMOKING

With changes to our local bi-laws in the Muskoka Area, all public areas have been designated as non-smoking. As of 2002, all of these areas were already reserved as non-smoking and this change has been well received by all guests. This year we would also like to respectfully request that guests rooms be considered as non smoking as this will be our policy in 2004. We ask that our smoking guests take advantage of our Main Hotel Verandahs and our Sundeck.



MONDAY, AUGUST 11TH



WELCOME FROM YOUR SOCIAL DIRECTORS NEIL, SHANNON, AND EMILY! KEEP YOUR EYE HERE FOR PICTURES OF OUR DAILY TOURNAMENT WINNERS.

TODAY'S WEATHER



A mix of Sun and Cloud
Low of 15°C, High of 28°C.

TODAY'S MEAL TIMES



Breakfast: 8:00 a.m. - 9:30 a.m.
Lunch: 12:30 p.m. - 1:30 p.m.
Dinner: 6:00 p.m. - 7:30 p.m.



Reminder WENONAH II CRUISE

This Wednesday our guests are welcome to cruise Lake Rosseau aboard the most elegant ship on the water, the Wenonah II. Tickets for this historic cruise can be purchased through our Front Desk for \$27.50 per adult and \$16.00 per child (8-11yrs). Children 7 and under are free.



FOR THE GOLFERS ...

For those golf enthusiasts looking to squeeze in as much golf as possible this week, stop by our Front Desk to take a look at our 2003 listing of public and private courses in our area. Preferred tee off times at our featured public course, **The Diamond in the Rough** can be booked through our Front Desk as well as reservations at a number of private championship courses. Have fun on the course!



6:00am - 9:00pm

FITNESS CENTRE OPENS

Our fitness centre is located below the Segwun Dining Room and is fully equipped. Have fun and enjoy a safe workout.



7:30 - 8:15am

AEROBICS - BOXFIT

Ready for another busy year, RICHELLE is ready and waiting for you at the Lake Rosseau Club this morning. Join her for a combo program of aerobics and boxfit and get your heart pumping and your body working.



8:00 – 8:30am

POWER WALK

What a better way to start a beautiful morning in Muskoka. Join EMILY at the Front Office for a lovely power walk around the resort this morning before breakfast. Don't be too upset if EMILY is a little late – it's early you know.



9:45am

CHILDREN'S PROGRAM BEGINS

Come on over to the playground and get ready for the start to our week of fun, games, and even more fun! Program runs from 9:45am until 4:30pm. **Late program registration will begin at 10:15am.**



10:00am

SHUFFLEBOARD

Shuffle on down to our shuffleboard courts this morning for a little friendly competition. Meet EMILY at the courts beside the Segwin Room for the first of our many morning tournament sports. This is your first chance to meet up with one of our social team members and your fellow guests!



10:00 – 11:30am

SOUTH LAKE ROSSEAU CRUISE

This cruise takes you down to the southern end of Lake Rosseau to the area of the Indian River and Armstrong Point. Take in the rugged beauty of the many islands as well as discovering what a “canoe cut” is. View such historical sites as the Ferndale Hotel, and the former site of Woodington House while taking in more of the beautiful Lake Rosseau shoreline. \$20/adult, \$12/child (taxes included). Please sign up and pre-pay at the Front Desk and meet the Captain at the end of the Main Dock.



10:15am

NOVICE & LOW INTERMEDIATE TENNIS CLINIC

Meet SCOTT, DAN, and ANDREW, our amazing Tennis Pros, by the court 1 bleachers and work on all the fundamentals necessary for great Tennis. Cost: \$120.00 for all 4 clinics or \$35.00 per clinic.



11:00am

ROSSEAU ROOM OPENS

Join our attentive Rosseau Room staff today for your favourite drink and an awesome view of Lake Rosseau.



11:00am – 4:30pm

HANG GLIDING

Join the team of High Perspective at the Main Dock today and enjoy the awesome view of cottage country. Discover the beauty of flight with a certified hang gliding instructor. Cost: \$125.00 - \$175.00 per person.



11:20am

INTERMEDIATE TENNIS CLINIC

Meet SCOTT, DAN, and ANDREW, our amazing Tennis Pros, by the court 1 bleachers and continue with your quest towards perfect tennis! Ask SCOTT – he’s almost got it! Cost: \$120.00 for all 4 clinics or \$35.00 per clinic.



1:45pm

POTTERY PAINTING

Finally – it’s back! Join Linda Wright this afternoon in the Lake Rosseau Club for an afternoon of pottery painting and personal creation. A master at her craft, most of Linda’s work can be found in many stores and galleries across Canada. All personal masterpieces will be kiln fired and returned to the resort for pick up upon check out. Prices range from \$12.00 - \$60.00.



1:45pm

RESORT HIKE AND ORIENTATION

Not used to dessert with every meal? Well, have we got the perfect thing! Pop by the Main Hotel Verandah after lunch today and fire it up with NEIL for a Resort Tour and Hike to kick off the afternoon. Don’t worry about the pace because NEIL is very accommodating.



2:30 – 4:00pm

TOBIN’S ISLAND CRUISE

See the old and the new on this scenic cruise of Lake Rosseau and Tobin’s Island. View such interesting sights as the former location of the Royal Muskoka Hotel, a first class resort up until the early 50’s. Peruse the many summer cottages as well as the gorgeous retreat: Llanlar, owned by the Miller family from Columbus, Ohio. Cruise on by the beautiful Windermere House, known as the “Lady of the Lakes” returned to her full glory after a fire two years ago.. \$20/adult, \$12/child (taxes included). Please sign up and pre-pay at the Front Desk and meet the Captain at the end of the Main Dock.



2:00 – 2:45pm

JUNIOR TENNIS CLINIC I

Meet Johnathan and Hugh by the court 8 gate this afternoon for day one of Junior Tennis Clinic I for ages 5 – 9 years of age. As you all know practice makes perfect. Cost: \$16.00 per clinic.



2:30pm

AQUAFIT

Join EMILY at the Beach Front Pool for an invigorating water workout. Get ready for EMILY to lead you in an all out splashing frenzy. Swimming has never been so fun.



3:00pm

STAFF VS. GUEST B-BALL

Strap on your high tops (NEIL’s are pumps) and come out to compete in the first staff vs. guest sport of the week. Don’t be too afraid, you may beat us one day! Vince Carter is NEIL’s cousin’s nephew’s father’s friend’s former roommate....so beware.



3:00pm

TENNIS ROUND ROBIN

Meet JONATHAN by the Court 3 gate for the first round robin of the week. This is the social Tennis that you have been waiting all year for!



3:30pm

MAGICIAN SCOTT DIETRICH

Prepare to be amazed by award winning children’s magician Scott Dietrich this afternoon in the Sagamo Center. Scott’s show will feature a dangerous encounter with a real Card Shark, the production of a live bunny, as well as the chance to learn how to do an amazing magic trick and so much more.



4:30pm

CHILDREN’S PROGRAM ENDS

With a busy day behind them, it’s time to pick up your children from our Children’s Playworld. Remember, there’s another great day planned tomorrow.



5:00 - 6:30pm

JOSEPH RIVER CRUISE

Here’s your chance to see it all! Experience Muskoka’s beautiful shorelines up close as you wander down the Joseph River, see the ‘elegant’ Sherwood Inn and the site of the former Elgin House - now the Lake Joseph Club, both owned by Club Link. Drift under the newly restored Port Sandfield swing bridge where Lake Rosseau and Lake Joseph meet. As you travel back up Lake Rosseau view the many spectacular cottages as well as the site of the old summer resort Woodington House that is now to become the home of a corporate retreat for international visitors and executives. On your last leg home catch a water view of Lakeside Lodge as well as the Clevelands House property in all its splendid glory. \$20/adult, \$12/child (taxes included). Please sign up and pre-pay at the Front Desk and meet the Captain at the end of the Main Dock



5:15pm

MEET AND GREET VERANDAH VINO

Mingle with our management team on the Main Hotel Verandah before dinner tonight and take in the breathtaking view of Lake Rosseau and our splendid gardens. Of course, if that’s not enough we’ll be serving our own Private Reserve wines - ON US!



7:15pm

FAMILY SUNSET ICE CREAM CRUISE

Come one, come all and bring the kids too! Meander down to Port Sandfield via Lake Rosseau and take in such historical places as the former site of Woodington House and the Port Sandfield bridge itself as you stop in the small hamlet of Port Sandfield. There you will enjoy an ice cream cone, on us, with your family and fellow guests before heading back up the lake, taking in the spectacular sunset on your cruise back home. \$23/adult \$15/child



8:00pm

BINGO

A staple to our program every year - it’s our own Clevelands House Bingo! A delightful twist on an old time favourite, show up with nothing and leave with a pocketful of the cash ...Cleve’s Cash that is! Here’s your chance to fill your pockets with our personal currency and prizes! SHANNON can’t wait to try out her new Bingo Lingo. Join us for Bingo in the Sagamo Center.



9:15pm

THE MAGIC OF BRIAN MICHAELS

Back by popular request for his fourth summer, join Illusionist Brian Michaels in the Lake Rosseau Club this evening and bear witness to many incredible illusions and amazing magical acts. Since last performing here in 2001, Brian was named “Entertainer of the Year” two years in a row at the Canadian Event Industry Awards. Brian’s sophisticated magic is enjoyed equally by children, teenagers, and adults alike. This is truly a show that should not be missed!!! One of our best!



9:15pm

“CATCH ME IF YOU CAN”

Showing in the Joseph Room below the Front office/Reception “Catch Me If You Can”. Frank Abagnale, Jr. (Leonardo DiCaprio) worked as a doctor, a lawyer and as a co-pilot for a major airline - all before his 18th birthday. He was also a master of deception. FBI Agent Carl Hanratty (Tom Hanks) had made it his prime mission to capture Frank and bring him to justice, but Frank is always one step ahead of him, baiting him to continue the chase.